

# Plan & Pricing Changes

Effective on your **next** renewal on or after October 1st 2023

	NON-BUSINESS		BUSINESS/PREMIUM			
	Amethyst	Ruby	Emerald <small>NEW!</small>	Sapphire	Diamond	Tanzanite
<b>Resources</b> (RAM doubled)	1 CPU 2GB RAM	2 CPU 4GB RAM	3 CPU 6GB RAM	4 CPU 8GB RAM	6 CPU 12GB RAM	9 CPU 18GB RAM
<b>Distinct Sites</b> (existing honoured)	1	5	Unlimited			
<b>Disk space</b> (now triple replicated NVMe on Storpool)	10GB	25GB	Unlimited			
<b>Offsite backups</b>	Daily (31 snapshots)		4-hourly (180 snapshots)			
<b>Contention ratio</b>	Low <600 accounts per server		Ultra Low <60 accounts per server			
<b>Resource boost</b>	No		Yes			
<b>Support</b>	Standard Ticket, Phone, Live Chat			Priority Ticket, Phone, Live Chat + 24/7 Emergency Phone Support		
<b>Old Monthly Price</b>	£4.99	£9.99	-	£34.99	£69.99	£99.99
<b>New Monthly Price</b>	<b>£7</b> (+£2.01)	<b>£11</b> (+£1.01)	<b>£19</b> (N/A)	<b>£37</b> (+£2.01)	<b>£67</b> (-£2.99)	<b>£97</b> (-£2.99)
<b>Performance Limits</b>	Max. 5GB mailbox size 250,000 files (inodes)		Max. 50GB mailbox size 2,500,000 files (inodes)			

- Notes**
- We've brought back the **Emerald plan** ([after a 15-year hiatus](#)) as a starter Business plan, to bridge the gap between Ruby and Sapphire.
  - As the existing platform is being deprecated, Amethyst-GF1, Amethyst-GF2 & Topaz plans will be upgraded to their nearest equivalent on renewal.
  - We've replaced the 3-year billing term with a new 2-year billing option but kept the same 6-month discount. Biennial billing therefore offers 25% off. If you're currently on a 3-year term, we'll convert you to a 2-year term on your next renewal unless you tell us otherwise.
  - We've moved all hosting prices to whole pounds! I've wanted to do this for years as I think it's cleaner, simpler and more transparent. Domains will follow later in the year.