

Plan Comparison

Your plan will change on your **next** renewal on or after October 1st 2023, and depends on how much storage space you're using (see notes 1 to 3).

	NON-BUSINESS		BUSINESS/PREMIUM	
	Ruby (Current)	Ruby (New)	Emerald <small>NEW!</small>	Sapphire
Resources (RAM doubled)	2 CPU 2GB RAM	2 CPU 4GB RAM	3 CPU 6GB RAM	4 CPU 8GB RAM
Distinct Sites	1	5 unique websites (current usage honoured, see note 4 below)	Unlimited websites	
Disk space	Unlimited SSD Storage	25GB NVMe Storpool Storage	Unlimited NVMe Storpool Storage	
Offsite backups	Daily (31 snapshots)		4-hourly (180 snapshots)	
Contention ratio	Low <600 accounts per server		Ultra Low <60 accounts per server	
Platform	Standalone physical server	Katapult Cloud		
Resource boost	No		Yes	
Support	Standard Ticket, Phone, Live Chat			Priority Ticket, Phone, Live Chat + 24/7 Emergency Phone Support
Monthly Price	£9.99	£11	£19	£37
Annual Price 2 months FREE	£99.99	£110	£190	£370
Biennial Price 6 months FREE	-	£198	£342	£666
Performance Limits	-	Max. 5GB mailbox size 250,000 files (inodes)	Max. 50GB mailbox size 2,500,000 files (inodes)	

Notes	<ol style="list-style-type: none"> If you are using LESS than 25GB of storage you'll be automatically upgraded to the new Ruby plan and pricing. This will double the RAM, improving performance. If you are using MORE than 25GB of storage you'll just be moved to the new pricing as moving you to the new plan would cause over-quota issues. You can either reduce disk usage below 25GB, see our handy guide here, or you may want to consider upgrading to the new Emerald business plan, see below. You can check your storage usage in your cPanel at <YOURDOMAIN>/cpanel. While you won't be able to create new addons/sites over the limit any current addons/sites will be honoured whilever in place. As an existing and highly valued client we're offering both a free upgrade AND 6 months free on the Emerald so you can experience the difference for yourself. To take up this offer simply login to your Client Area and follow the prompts.
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